# QI Evidence Update March 2021

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## Our top 3 reads

o Putting improvement in everyone's hands: opening up healthcare improvement by simplifying, supporting and refocusing on core purpose (British Journal of Healthcare Management, Feb 2021)
o Enabling innovation and adoption in health and social care: developing a shared view (Care Quality Commission, Feb 2021)
o Psychological safety and the critical role of leadership development (McKinsey, Feb 2021)

## Improvement

o HQC-recommended quality improvement podcasts for on-the-go improvement leaders (Saskatchewan Health Quality Council, March 2021)
o Putting improvement in everyone's hands: opening up healthcare improvement by simplifying, supporting and refocusing on core purpose (British Journal of Healthcare Management, Feb 2021)
o What drives general practitioners in the UK to improve the quality of care? A systematic literature review (BMJ Open Quality, Feb 2021)
o Open Quality, Feb 2021)
o Bundle approach used to achieve zero central-line associated bloodstream infections in an adult coronary intensive care unit (BMJ Open Quality, Feb 2021)
o Management consultants in healthcare do more harm than good, but keep getting rehired – new research (The Conversation, Feb 2021)
o Use of patient complaints to identify diagnosis-related safety concerns: a mixed-method evaluation (BMJ Quality & Safety, Feb 2021)
o Getting past the hype to discover the power of coaching (Saskatchewan Health Quality Council, Feb 2021)
o 5 Root Cause Analysis Techniques to Breakthrough Barriers (KaiNexus, Feb 2021)
o Spread is no accident: linking age-friendly improvement to strategic priorities (IHI, Feb 2021)
o Hyper Island Toolbox: A resource kit you can use to apply creative collaboration and unleash potential in your team or organization (Undated)
o Collaboration in urgent and emergency care (Care Quality Commission, Feb 2021)
o Enabling innovation and adoption in health and social care: developing a shared view (Care Quality Commission, Feb 2021)

## COVID-19

o COVID-19 recovery and resilience: what can health and care learn from other disasters (The King's Fund, Feb 2021)
o New funding for national consortium to model COVID-19 pandemic (UK Research and Innovation, Feb 2021)
o Rapid evaluation of health and care services - planning a sustainable solution for the post-COVID reset (The AHSN Network, Feb 2021)
o Wearable technology: covid-19 and the rise of remote clinical monitoring (BMJ, Feb 2021)

With thanks to the Evidence Team Andrea Gibbons (@andreadgibbons) and Jess Pawley (@improvjess) at Somerset NHS Foundation Trust

- Integration and Innovation: working together to improve health and social care for all (Department of Health & Social Care, Feb 2021)
- Learning about Learning: Lessons on Effective Knowledge Networks to Support Pandemic Response (IHI, Feb 2021)
- What's next for the NHS? Building the resilience of the health and care system (Reform, Feb 2021)
- Integrated care systems in London Challenges and opportunities ahead (The King's Fund, Feb 2021)
- Speed and trust: Keys to an effective vaccination program (Reuters, Feb 2021)
- Viral myths: why we risk learning the wrong lessons from the pandemic (Institute of Economic Affairs, Feb 2021)
- Video: Visualizing herd immunity – with 500 mousetraps (It's Okay To Be Smart, Feb 2021)

## Patient Involvement

- Engaging Patients and Families in Safety: Recommendations, Resources, and Case Examples (IHI, Feb 2021)
- Caught in the Maze: Delivering personalised, integrated care for people with cancer (Macmillan Cancer Support, Feb 2021)

## Technology

- Digital health during the Covid-19 pandemic: Learning lessons to maintain momentum (The Patients Association, Feb 2021)
- Feature: the rise of remote monitoring – what's next? (Health Tech Newspaper, Jan 2021)
- Induction app supports clinician onboarding at Nightingale London (Health Tech Newspaper, Feb 2021)
- Sussex FT implements new automated scheduling system (Health Tech Newspaper, Feb 2021)

## Wellbeing

- COVID-19 and clinician wellbeing: challenges and opportunities (The Lancet, March 2021)
- Supporting the mental health of NHS staff (BMA and Mind, Feb 2021)
- Psychological safety and the critical role of leadership development (McKinsey, Feb 2021)
- Using the model for improvement to improve health, wellbeing, and equity (IHI, Feb 2021)
- Nonverbal Overload: A Theoretical Argument for the Causes of Zoom Fatigue (Technology, Mind and Behavior, Feb 2021)
- When Contributing Gets in the Way of Collaborating (Harvard Business Review, Feb 2021)
- Survey reveals the mental and physical health impacts of home working during Covid-19 (Royal Society for Public Health Feb 2021)
- The science behind why hobbies can improve our mental health (The Conversation, Feb 2021)
- Building a culture of learning at work (Strategy+Business, Feb 2021)

## Awards, Events & Training

- Patient Safety Awards 2021 – closing date 16 April 2021
- The School for Change Agents – starts April 2021 (free virtual course, NHS Horizons Team)
- COVID-19: Psychological First Aid (free virtual course, Public Health England)
- Collaborative Working in a Remote Team (free virtual course, University of Leeds)
- Improvement Fundamentals (free ongoing virtual courses, NHSE)
- #ProjectM bite size learning for leaders & managers (free ongoing virtual courses, NHSE)
- Health Foundation funding and opportunities in 2021 (Health Foundation)

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